

# Why Trust Your Primavera Software Applications To MLM Project Services?



## Why self-host and self-manage your Primavera project software, when MLM Project Services can do it faster, better, and for less money?

A large Los Angeles contractor with both a CM and GC division had been using Primavera P3, running P3 on local computers and Expedition at various project sites and offices. This type of deployment required a great deal of internal IT staff support, with a good amount of time on the road, having to go to project sites and offices to troubleshoot and fix problems. Additionally, the customer wanted to start using P6 with project files centralized rather than scattered all over employee desktops.

DRMcNatty, through its Primavera hosting affiliate MLM Project Services, Inc. was able to provide the customer with one centrally located, web accessed server to support all project and office sites. Hundreds of project databases were relocated over one weekend and employees began accessing their projects through one central web address. MLM provided one centralized server and through our Managed Services Support, was able to take over the daily maintenance and support, allowing the customer's IT staff to save an enormous amount of travel and support time (equivalent to 2 full time people), in addition to not having to buy and deploy dozens of databases and web servers. This approach also allowed the customer to centralize all their Primavera licenses and get more efficient use of them. The customer has also saved money in not buying un-needed licenses and getting better control of their Primavera maintenance costs. Now when there's a problem, the first stop is one of MLM's Primavera trained Managed Services technicians. The customer is in the 5<sup>th</sup> year of hosting with MLM.

When the customer wanted to start using P6 on projects, MLM was able to provide a centralized server for multiple P6 databases, accessed through Remote Desktop Protocol via a web browser. This centralization had all the same benefits that customer realized with hosting Expedition (Contract Management) plus was able to centralize storage of schedule versions rather than having them scattered all over desktops.

With MLM's tiered based pricing for hosting and managed services, the customer has a predictable cost for deploying Primavera software and has realized a significant cost savings on deployment and does not have to continuously train their IT support staff on the constantly changing **Oracle** | Primavera environment.

MLM delivers the "Best Practice" solutions for the deployment, stability, and management of centralized Primavera project management environments.



We host and manage our clients' project software (and other applications as well), in our world class state-of-the-art Tier III data centers around the world. Our data centers are located in California, London, and Singapore, conveniently close to most major markets to proficiently handle the performance needs of our domestic and global customers.

Every customer wants and needs a high availability user experience, but in most cases do not have the resources (financial, personnel, time, or IT infrastructure), to provide it themselves.

By taking advantage of our economies of scale, customers achieve the performance, reliability, and security they require, at a fraction of the cost, because our support resources and certain elements of our network infrastructure are shared across customers on a one-to-many basis.

### **What you can expect from MLM Project Services:**

1. Customer Owned and Controlled Software and Data
2. Fast, Reliable, and Secure User Access
3. 99.95% Uptime Guarantee Service Level Agreements
4. 24x7x365 Prompt and Courteous Technical Support
5. Our Core Competencies (25+ years) in IT and Project Controls
6. Tailored Services to Meet Your Needs – Needs Assessment, Implementation, Training, Customization, and Integration Services

### **Role Based Interfaces for Primavera and Non-Primavera Applications:**

Application interfaces and utilities are a way of combining data from Primavera with non-Primavera data sources to give you a more comprehensive view of your project information. This data may be used for reporting or for importing/exporting into other applications. These interfaces are usually available on a subscription basis as part of MLM's managed services environment.

### **For more information contact:**

Ken Nodelman  
Managed Services Representative  
MLM Project Services, Inc.  
US Toll Free 877.600-9660  
International 949.297-4059  
Knodelman@mlmpsinc.com