

The MLM Managed Services ADVANTAGE



Many Owners, Construction Management firms, and Contractors have turned to MLM Project Services (MLM) to host and manage their Primavera (and other) software applications. By outsourcing these important functions to MLM, companies are able to reduce their IT operational costs while increasing the performance and quality of service to their end-users.

Most companies lack the internal resources to provide the service levels and expertise these new business solutions demand, which is why MLM Project Services complete IT infrastructure and managed services is the preferred hosting solution.

MLM Project Services Hosting and Managed Services have helped over (75) companies realize the following benefits:

- Significant reductions of downtime resulting in decreased loss of revenues caused by system outages (MLM provides a 99.95% Uptime Service Level Agreement)
- Frees-up time and limited company IT resources to concentrate on more strategic requirements and business initiatives (MLM takes on all the day-to-day IT operational, management, and maintenance tasks)
- Makes companies more agile which allows new software applications to be implemented quickly without hassles or delays (MLM deploys new working system environments in days, not weeks or months)
- Reduces IT infrastructure and staff costs while improving service levels (MLM can reduce a company's IT costs by more than 50 %) MLM's managed service costs are very affordable, even for the smallest of companies
- Reduces or removes the responsibility of monitoring and managing diverse and complex infrastructure environments
- Applies new patches, fixes, version upgrades, and assists with license management
- Linear and scalable growth (with MLM you pay for what you need when you need it, without capital investment or risk)
- All systems are pro-actively monitored and maintained 24x7x365 with Hot Spares on-site
- All Data is backed-up nightly and mirrored off-site for Disaster Recovery
- Enhanced Security Technology ensures 100% Privacy, Security, and Data Protection at all times
- Customized Services to meet customer needs: Training, Implementation Consulting, Custom Forms and Reports, Programming, and Data Integration

MLM Project Services is an Authorized **Oracle**|Primavera Hosting Provider and affiliate company of DRMcNatty & Associates, in business for over 20-years and an Authorized **Oracle**|Primavera Gold Partner with offices in California and New York.

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