

“High Availability” and “Expertly Supported” Systems from MLM Project Services



- Achieving “High Availability” for your Primavera applications is a major challenge for companies, and Primavera software requires significant technology skills beyond the software itself.
- To provide a stable and secure “High Availability” technology environment, your IT staff has to consistently plan, procure, install, fine-tune, monitor, manage, and update system and application software, as well as, servers and network infrastructure.
- These daily tasks are difficult to manage, as technology managers face shrinking budgets, along with the rising costs of hiring, training, and retaining skilled talent.
- Downtime can seriously affect a company’s bottom-line, and the cost of supporting and maintaining “High Availability” technologies are extremely expensive and resource intensive.
- Companies need reliable, robust IT environments supported around the clock (7x24x365), and they need it at an affordable price.
- With more than 20-years of experience, MLM Project Services (MLM) is uniquely qualified to host, monitor, and manage your centralized Primavera technical environment. Greatly reducing your costs and improving service levels, MLM’s SLA (Service Level Agreement) guarantees you will experience less than ½ of 1% disruptions or downtime.
- MLM’s core competency is the support and management of Primavera technical environments.

Here is what you can expect from MLM Project Services:

1. Dedicated System Environments
2. Customer Owned and Controlled Software and Data
3. State-of-the-Art Tier III Data Centers Around the World
4. Tiered Pricing Model (Non-Per User Pricing – We don't Nickel and Dime our Clients)
5. Scalability (Pay only for what you need now with Scalability for Future Growth)
6. Low Predictable Monthly Costs (No Capital Expense Outlay)
7. Lowest Total Cost of Ownership (Reduce IT infrastructure and Support Costs)
8. MLM's Economies of Scale (One-to-Many Support and Infrastructure Ratio)
9. 99.95% Up-time Guarantee (Less than 1/2 of 1% chance of Disruptions or Downtime)
10. Accelerated Deployment (Deployed in a Matter of Days)
11. Fast, Reliable, and Secure User Access (from Anywhere with an Internet Connection)
12. Dedicated Primavera Certified Support Representative
13. 24x7x365 Prompt, Courteous, and Competent Technical Support
14. 24x7x365 Proactive Monitoring of Server and Server Availability
15. 24x7x365 On-site Hot-spare Replacements
16. Hardware and Software Maintenance (Version Upgrades, Patches, and Fixes)
17. Unmetered 100 Mbps Connectivity
18. 6 x 2.5 Gbps (OC-48) Connections to Tier I Providers
19. Multiple Automated Intrusion Detection Systems
20. Nightly Backups, and Off-site Data Mirroring for Disaster Recovery
21. Custom Portal Website for all Hosted Applications
22. Portal Website Customized to include Links or Documents Specified by Client
23. Document Storage (1/2 Terabyte Included)
24. Dedicated In-house Support Staff (Oracle/Primavera/Microsoft) Certified
25. 20-Years Experience and Proven Track Record with Primavera Software Tools
26. Custom Tailored Services to Meet Your Requirements: Certified Implementation Consulting, Certified Training, Custom Programming, and Integration Services
27. Discounts on Software, Training, and Consulting Services to MLM's Hosted Customers

Don't waste time and money dealing with multiple vendors. Make one call and let MLM take care of everything.

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