

MLM delivers Best Practice solutions for the deployment, stability, and management of centralized project management environments. We host and manage our clients project software (and other applications as well) in our World Class State-of-the-art Tier III data centers. Our data centers are located in California, London and Singapore, conveniently close to most major markets to proficiently handle the performance needs of our domestic and global customers.

By taking advantage of our economies of scale and knowledge of the Primavera environment, customers achieve the performance, reliability, and security they require, at a fraction of the cost.

What you can expect from MLM Project Services:

1. Customer Owned and Controlled Software and Data
2. Fast, Reliable, and Secure User Access
3. 99.95% Uptime Guarantee Service Level Agreement
4. 24x7x365 Prompt and Courteous Technical Support Personnel
5. Our Core Competencies (25+years) in IT and Project Controls
6. Trained & Certified Primavera Technical Expertise
7. Custom Tailored Services to Meet Your Needs

Why MLM?

As an Authorized Oracle|Primavera Technology Partner and Hosting Provider, MLM Project Services, Inc. delivers hosted project management solutions by providing an array of valuable services to maximize efficiencies for your project management goals. Our team of Certified Primavera administrators specializes in the implementation, operation, and support of project control systems.

MANAGED SERVICES OFFERINGS

- Dedicated support that is accompanied by a full suite of technology, maintenance and monitoring services.
- Offers a supplementary suite of features and services that are related to managed hosting, including applications and database management, complemented by high-availability services.
- Provides equipment procurement, provisioning and installation, network monitoring and management backed by Service Level Agreements.
- Provides end-to-end network management and maintenance support for locations around the world.
- Comes equipped with the features one would expect from a dedicated provider, including choice of OS, routing equipment, network connectivity, and complete administrative control.
- Dedicated service representative to setup and maintain applications on a server.
- Handles all hardware upgrades, planning, and technology risks on an on-going basis.

Our services are geared towards organizations that do not have the time, capital, or expertise to invest in Primavera server administration.

DATA CENTERS

The security, power, and network infrastructure behind a hosted implementation is critical to the quality of the managed environment. Our facilities boast fully redundant power diesel generators for backup, diverse paths and providers for internet access, and automated, reliable security services.

These facilities offer industry leading physical environment control features and have plenty of scalable space for our customers' growth needs. Our data centers are a showcase for the State-of-the-art in managed services' infrastructure.

CUSTOM SOLUTION DEVELOPMENT

Not everything is complete out of the box. If your requirements are not satisfied using standard configurations and software, we can offer a variety of custom solutions that are tailor-made to your specifications.

Primavera and Non-Primavera Applications: Application interfaces are a way of combining data from Primavera with non-Primavera data sources to give you a more comprehensive view of your project information. This data may be used for reporting or for importing/exporting into other applications.

FOR MORE INFORMATION

CONTACT

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