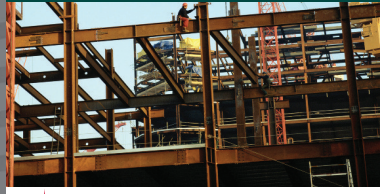
MLM PROJECT SERVICES, INC.
managed services solutions



PRIMAVERA TECHNOLOGY PARTNER

Managed Services vs. Un-Managed Services: Which to Choose?

MLM Project Services, Inc. provides project management solutions hosting featuring an array of valuable services to maximize efficiencies for your project management goals. Do you know what your hosting needs are? Here are some comparisons to help you decide based on your existing server administration.

MANAGED SERVICES MLM PROJECT SERVICES, INC.	UN-MANAGED SERVICES SELF OR OTHER HOSTING PROVIDERS
Dedicated support that is accompanied by a full suite of technical support, maintenance, and monitoring services.	Limited amount of maintenance and monitoring performed.
Offers a supplementary suite of Primavera services that relates to managed hosting, including application and database management, complemented by high-availability services.	Customers are provided with their own servers, but are still responsible for virtually all administrative and maintenance duties.
Provides equipment procurement, provisioning and installation, and network monitoring and management backed by Service Level Agreements.	Self-maintained and operated. Typically, only hardware or connectivity issues are supported by the provider.
Provides end-to-end network management and maintenance support for locations around the world.	Limited infrastructure management and limited global reach in terms of datacenter locations and Support Level Agreements (SLAs).
Comes equipped with the features one would expect from a dedicated provider, including choice of OS, routing equipment, network connectivity, and complete administrative control.	Unmanaged servers require a large amount of time and technical expertise, as the customer is ultimately responsible for the implementation and management of the server.
Dedicated service representative who can support the Primavera administrator(s) to enable to easily set up and maintain applications on a server.	Usually staffed by individuals with limited Primavera administration resources or expertise, as well as a significant time requirement to take care of the server.
Handles all hardware upgrades, planning, and technology risks on an on-going basis.	Limited future hardware migrations and upgrades without incurring additional costs. Provider rarely understands the application suites well enough to provide adequate planning and address technology risks.
Geared toward organizations that don't have the time or capital to invest in server administration.	Geared toward organizations that have the local resources to remotely manage, maintain, and troubleshoot deployments.
Provides extensive experience in the deployment and operation of Primavera and related software to give the client a full spectrum of expert support for their system.	Little or no experience or expertise with Primavera or related project control tools.

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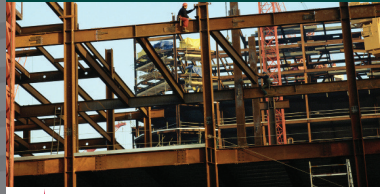

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Application Hosting: Providing the Best Support

MLM Project Services, Inc. managed services' are entry-level solutions offered at a low cost, with the ability to manage your technical site with predictable monthly costs. Access your data from a computer with an internet connection, 24-hours a day, every day, with support from a dedicated team of Primavera technical specialists, where expedited, technical implementation translates to accelerated project completion. Our solutions are built amongst a foundation of routine safety measures and data integrity, balanced with powerful performance and a low total cost of ownership. Beyond our standard secure environment, we offer custom security solutions to meet the challenging needs of clients in the defense, healthcare, finance, and biotech industries. We proudly provide support to the following applications:

Primavera	Microsoft	Others
P6 Enterprise Project Portfolio Management	Exchange Mail Server	Zimbra Mail Server
P6 Professional Project Management	SharePoint Portal Server	Oracle 10g/11g
Web Services	Office	Deltek
P6 Reporting Database	Customer Applications using Access	Apache Tomcat
Contract Management	Project	Apache Web Server
Earned Value Management	Project Enterprise	JBOSS
Risk Analysis	Project Web server	Oracle Weblogic
Portfolio Management	Project Portfolio Server	MAS90/MAS200
	Windows 2003 Server	Citrix Terminal Server
	Microsoft Terminal Server	Linux - Redhat, Debian/Ubuntu SuSe, Slackware
	SQL Server 2005	Solaris 10 - x86 & SPARC
	SQL Server 2008	Quickbooks
	SQL Report Services	Timberline
	Internet Information Server 6/7 (IIS6/7)	Hard Dollar
		EcoSys Financial Manager
		ETimeMachine

ABOUT

MLM Project Services, Inc. delivers hosted project management solutions by providing an array of valuable services to maximize efficiencies for your project management goals. Our team of certified Primavera administrators and consultants specialize in the implementation, operation, and support of project controls systems.